

Help with sick pay

Reclaiming Statutory Sick Pay (SSP) you've paid because of coronavirus (COVID-19)

You can reclaim up to 2 weeks' SSP if all of the following apply:

- your employee was off work because they had coronavirus, were self-isolating or shielding because of coronavirus
- your [PAYE payroll scheme](#) started on or before 28 February 2020
- you had fewer than 250 employees on 28 February 2020

The period of sickness must have started on or after:

- 13 March 2020 - if your employee had coronavirus or was self-isolating because of coronavirus
- 16 April 2020 - if your employee was shielding because of coronavirus

If you're an employer who pays more than the current rate of SSP you will only be able to reclaim £95.85 a week.

You cannot make a claim yet. You will be able to claim online when the service is available.

Reclaiming Statutory Sick Pay you've paid for other reasons

You cannot reclaim SSP if your employee is off sick for any other reason than coronavirus.

If you're insolvent

HMRC will pay SSP for any employee who continues to work for you if they were sick when you became insolvent. Tell your employee to contact the Statutory Payment Disputes Team.

Statutory Payment Disputes Team

Telephone: 03000 560 630

If their sickness continues and you terminate their contract, give them a completed [SSP1](#) form so they can claim Employment and Support Allowance instead.

If you need any help or support please contact your relationship partner or manager.



T 01942 292500 F 01942 292501 E info@jsslpp.co.uk www.jacksonstephen.co.uk

Jackson Stephen LLP James House, Stonecross Business Park, Yew Tree Way, Warrington, Cheshire WA3 3JD

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